Orchard Place Relies on 3xLOGIC Access Control to Manage 450+ Users Across Several Locations

3xLOGIC
ACCESS CONTROL | infinias

THE SITUATION

Orchard Place is a Des Moines, IA-based provider of children's mental health services. With the help of a large professional staff, volunteers, and individual and corporate donors, Orchard Place provides a wide range of mental health services including residential, outpatient, in-home and care coordination programs. With such an at-risk population and with services spread out to several locations with multiple providers, a high-performing access control system is essential for patient and staff safety and for peace of mind.

THE CHALLENGE

In the past, Orchard Place used a standard lock and key system, but keys were routinely being lost or not returned. This resulted in having to reissue keys for many of the buildings to a lot of employees. On their main residential campus, there are six buildings with an 88-bed capacity for clients. Along with residential facilities, Orchard Place operates a K-12 school in cooperation with the local school district.

THE SOLUTION

With the re-key hassle and expense, senior management recognized the need to make a change. Orchard Place also needed a better system to meet the accreditation requirements of The Joint Commission in terms of safety and security standards. 3xLOGIC infinias access control was installed at the main campus, covering all external doors, the internal server room door and maintenance shop door; one door is installed at the PACE Juvenile Center building; and three external doors and one server room door are managed by infinias at the Child Guidance Center, an outpatient facility. In total, Orchard Place has 35 doors under access management, with two additional doors planned at the PACE location.

10385 Westmoor Drive, Suite 210, Westminster, CO 80021
www.3xlogic.com | (877) 3XLOGIC

THE BENEFITS

- Greater flexibility: there are a total of 464 users under management; several are employees and volunteers who in the past were not issued keys.

- User-friendly: "It's a whole new world: It's amazing how simplified 3xLOGIC has made the installation and use of the software," said Heldt.

- For Heldt, the new system is night and day: "At my last job, we had a different access control system with 8-door limits at a time; it's a real plus to add single doors at an affordable price with our 3xLOGIC system.

- After Heldt and the Manager of Facilities completed 3xLOGIC training, they are now empowered to work much more closely with their integrator on any future system upgrades and expansion and to handle any minor day-to-day issues on their own.

"We needed a better system to meet the accreditation requirements for safety and security standards. With our 3xLOGIC infinias system, we are confident Orchard Place is much better positioned to maintain a safe, secure environment for the clients, staff and visitors at our facilities."

Scott Heldt, Director of Environmental Services

THE PRODUCT

There's a reason why infinias access control solutions have been trusted for years. Whether leveraging cloud or server-based options, 3xLOGIC provides cost-effective security solutions that are easy to manage, simple to install, and scale with your changing needs.