



Technical Tip

How To Configure Email Notifications

Revision 2.18.2013



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1.0 Email Event Rule

Intelli-M® Access allows you to proactively manage your system events with the **Email Events** Rule. This Rule can be configured to be as wide open or granular as you wish.

A few typical use-cases for this feature would be:

- Unknown Credential Status Event
- Door Forced Open Event
- Valid Credentials Event before or after work hours
- Anti-Passback Violation Event

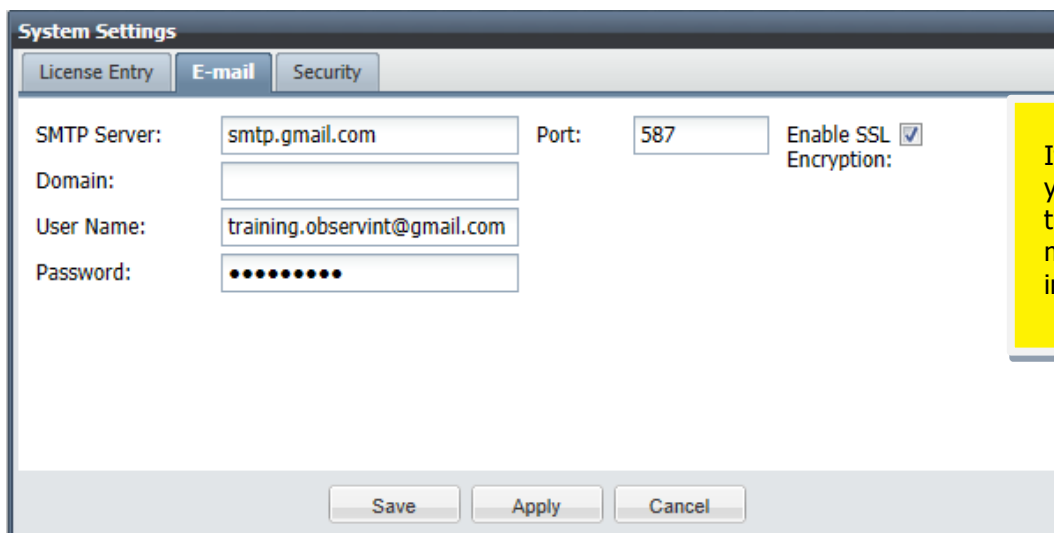
2.0 Configuration

To configure this Rule you must know your SMTP Server information, and email addresses of every user in your Target Group that will receive the email events from Intelli-M® Access.

For the purpose of this document, we will configure the Intelli-M® Access server to forward an email notification every time there is an **UnknownCredentialStatus** Event.

2.1 Configure SMTP Information in Intelli-M® Access

Enter your **SMTP** Server information on the **E-mail** Tab under **System Settings**.



The screenshot shows the 'System Settings' dialog box with the 'E-mail' tab selected. The 'SMTP Server' field contains 'smtp.gmail.com', the 'Port' field contains '587', and the 'Enable SSL Encryption' checkbox is checked. The 'User Name' field contains 'training.observint@gmail.com' and the 'Password' field is masked with dots. At the bottom, there are 'Save', 'Apply', and 'Cancel' buttons.

If using Gmail as your SMTP Server, the **Port:** number must be 587, instead of 25 or 465.

2.2 Configure Email Event Rule

Configure an **Email Event** Rule under the **Rules** Tab:

- **Schedule**- Always
- **Event**- UnknownCredentialStatus
- **Target Group**- Everyone

The screenshot shows the 'Create Rule' dialog box. The 'Type' dropdown is set to 'Email Event'. The 'Schedule' is 'Always', 'Event' is 'UnknownCredentialStatus', and 'Target Group' is 'Everyone'. The 'Group' section shows 'Everyone' selected and 'Medical Lab IN' and 'Medical Lab OUT' unselected. A yellow callout box explains that the Target Group is all individuals who will receive emails.

The **Target Group** is all of the individuals that will receive emails. You will need to make sure that users in that Target Group have their email information configured in Intelli-M® Access.

2.3 Configure Email Addresses of Target Group

Verify that the individuals that are to receive emails are in the **Everyone** Group and that they have email information under the **Primary Email** text box.

Create Person

Title: First Name: Donald MI: L Last Name: Shaffer Suffix:

Employee Id: Site Code: 10 Card #: 273 Department: Training

Company: Office: Building: Position:

Primary Phone: Extension: Cell Phone: License Plate:

Primary Email: training.observint@gmail.com Secondary Email:

Notes:



Primary Email Text Box

Edit Person

Title: Donald MI: L Last Name: Shaffer Suffix:

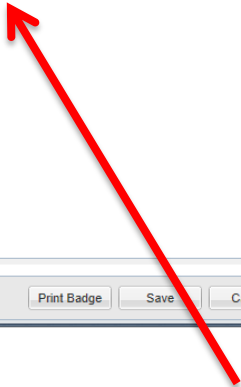
Employee Id: Site Code: 10 Card #: 273 Department: Training

Available Groups

- Medical Lab IN
- Medical Lab OUT

Group Memberships

- Everyone



Group Membership

Test your Email Event Rule by swipping a card that is not programmed in Intelli-M® Access- this should generate an **UnknownCredentialStatus** Event.

Location	Full Name	From	To	Event	Date
Berkopes Panel	10-28506	Outside	Inside	Access Denied (Unknown Credential Status)	2/18/2013 12:16:11 PM
Berkopes Panel	10-28506	Inside	Outside	Access Denied (Unknown Credential Status)	2/18/2013 12:16:09 PM
Berkopes Panel	10-298	Outside	Inside	Access Denied (Unknown Credential Status)	2/18/2013 12:16:07 PM
Berkopes Panel	10-298	Inside	Outside	Access Denied (Unknown Credential Status)	2/18/2013 12:16:06 PM

Finally, verify that the email was sent to a user in the **Everyone** Group.

ADT Pulse - Official Site - ADTPulse.com - 24/7 Security and Mobile Control. Professional Grade Home Management.

Alarm from Intelli-M Access

training.observint@gmail.com to t1000.coltsfan 12:15 PM (1 minute ago)

Date: 2/18/2013 12:16:06 PM User: (10-298) Event: UnknownCredentialStatus Location: Door: Berkopes Panel and Zone: Outside

training.observint@gmail.com to t1000.coltsfan 12:15 PM (1 minute ago)

Date: 2/18/2013 12:16:07 PM User: (10-298) Event: UnknownCredentialStatus Location: Door: Berkopes Panel and Zone: Inside

training.observint@gmail.com to t1000.coltsfan 12:15 PM (1 minute ago)

Date: 2/18/2013 12:16:09 PM User: (10-28506) Event: UnknownCredentialStatus Location: Door: Berkopes Panel and Zone: Outside

training.observint@gmail.com to t1000.coltsfan 12:16 PM (1 minute ago)

Date: 2/18/2013 12:16:11 PM User: (10-28506) Event: UnknownCredentialStatus Location: Door: Berkopes Panel and Zone: Inside

Click here to [Reply](#), [Reply to all](#), or [Forward](#)

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Elite Security LLC
 Off-Duty Police Security Guards Indianapolis Area - (317) 710-2421 www.e-litesecurity.com
Home Alarm Systems Info
 Get Info On Home Alarm Systems Access 10 Search Engines At Once. www.Info.com/HomeAlarmSystems

3.0 SMS Text

Users can also configure their server to forward a SMS text instead of an email. Below are a number of common carriers and the formatting of the SMS address.

3.1 Alltel

[10-digit phone number]@message.alltel.com

Example: 2125551212@message.alltel.com

3.2 AT&T (formerly Cingular)

[10-digit phone number]@txt.att.net

Example: 2125551212@txt.att.net For multimedia messages, use [10-digit-number]@mms.att.net

Example: 2125551212@txt.att.net

3.3 Boost Mobile

[10-digit phone number]@myboostmobile.com

Example: 2125551212@myboostmobile.com

3.4 Cricket Wireless

[10-digit phone number]@sms.mycricket.com

Example: 1234567890@sms.mycricket.com

For multimedia messages: [10-digit phone number]@mms.mycricket.com

Example: 1234567890@mms.mycricket.com

3.5 Nextel (now part of Sprint Nextel)

[10-digit telephone number]@messaging.nextel.com

Example: 7035551234@messaging.nextel.com

Be careful that these messages will result in any standard SMS charges and that a message is sent for each event that applies, so be careful to set up the rule to be specific enough as to result in a limited number of messages.

3.6 Sprint (now Sprint Nextel)

[10-digit phone number]@messaging.sprintpcs.com

Example: 2125551234@messaging.sprintpcs.com

3.7 T-Mobile

[10-digit phone number]@tmomail.net

Example: 4251234567@tmomail.net

3.8 Verizon

[10-digit phone number]@vtext.com

Example: 5552223333@vtext.com

3.9 Virgin Mobile USA

[10-digit phone number]@vmobl.com

Example: 5551234567@vmobl.com

3.10 Bell Canada:

[10-digit-phone-number]@txt.bellmobility.ca

3.11 Centennial Wireless:

[10-digit-phone-number]@cwemail.com

3.12 Cellular South:

[10-digit-phone-number]@csouth1.com

3.13 Cincinnati Bell:

[10-digit-phone-number]@gocbw.com

3.14 Metro PCS:

[10-digit-phone-number]@mymetropcs.com or [10-digit-phone-number]@metropcs.sms.us

3.15 Qwest:

[10-digit-phone-number]@qwestmp.com
Rogers: [10-digit-phone-number]@pcs.rogers.com

3.16 Suncom:

[10-digit-phone-number]@tms.suncom.com

3.17 Telus:

[10-digit-phone-number]@msg.telus.com

U.S. Cellular: [10-digit-phone-number]@email.uscc.net