Service Bulletin 180021

VIGIL Server 10.5 - Dewarp Licensing Process

Service Bulletin #: 180021-1
Date: September 18th, 2018
Product Affected: VIGIL Server v10.5, VIGIL 360 Dewarp
Purpose: This document is intended to outline the process for registering a VIGIL 360 Dewarp Plugin license in VIGIL 10.5.

*Importance: Low

1 DETAILS

In VIGIL Server 10 and older versions, the VIGIL 360 Dewarp plugin license must be purchased (1 per camera) and registered using the same process as other VIGIL modules.

In VIGIL 10.5 and newer releases, although non-VISIX 360 cameras will still require the separate purchase of a 360 Dewarp license, VIGIL systems interfaced with any of 3xLOGIC’s VISIX 360 Dewarp Camera models (VX-3M-360-IAWD, VX-3M-360-IAWD6, VX-6M-360-I6) will automatically register a 360 Dewarp license for each VISIX 360 camera.

2 VIGIL 10.5 - 360 Dewarp Plugin Registration

2.1 Saving a VISIX 360 Camera to VIGIL Server

In order for the 360 Dewarp License to be applied automatically in VIGIL 10.5, a 360 camera must be added and saved to VIGIL Server before attempting to utilize 360 Dewarping. For steps on adding a 360 camera and triggering the auto-licensing process, follow the below instructions:

1. From the VIGIL Server main screen, click the Settings button in the icon menu toolbar.
2. Select the Camera Setup tab.
3. From the cameras list, select an available camera channel to associate the 360 camera with.
4. With the channel selected, enable Network Camera. The Network Camera Settings window will deploy.
5. Fill in all necessary fields. Type must be set to 3xLOGIC VISIX-IP so the system can recognize the 360 camera as a 3xLOGIC VISIX-brand camera.
6. When you have entered all necessary connection information, click OK to close Network Camera Settings, then click OK at the bottom of the Settings - Camera Setup Tab window to save any settings changes. The camera will now be saved to VIGIL Server.

2.2 Enabling 360 Dewarping Mode on the VISIX 360 Camera

2.3 Testing 360 Dewarp Mode
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Once the new settings have been applied, the VIGIL System should recognize the 360 camera and automatically apply the 360 Dewarp license without any assistance from the user. Once the license is applied, 360 Dewarping mode can be configured on the camera. To configure 360 Dewarp Mode:

1. From the VIGIL Server main screen, click the Settings button in the icon menu toolbar.
2. Select the previously added 360 Camera from the camera list.
3. Open the Camera Control tab (located near the bottom of the Camera Setup window).
4. Set the Type setting to 360 Dewarping (select Ceiling Mount or Wall Mount depending on your 360 Camera’s installation location).

5. Click OK to close Network Camera Settings, then click OK at the bottom of the VIGIL Settings - Camera Setup Tab to save any settings changes. If VIGIL automatically registered the dewarp plugin license, no warning should be received.

2.3 Testing 360 Dewarp Mode

360 Dewarping should now be available for the camera. To confirm 360 Dewarp mode is functioning as expected:

1. Open the 360 camera in the VIGIL Server or VIGIL Client Live Viewer.
2. Right-click within the live viewer frame and mouse-over the 360 Dewarping option. Select 360 and Source View mode.

The image should now be dewarped. If the image fails to dewarp or you experience other issues, contact 3xLOGIC Support.

3 Contact Information

If you require more information, or if you have any questions or concerns, please contact 3xLOGIC Support:

Email: helpdesk@3xlogic.com
Online: www.3xlogic.com
<table>
<thead>
<tr>
<th>Importance</th>
<th>Description</th>
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<tbody>
<tr>
<td>High</td>
<td>Mandatory Upgrade – Will affect the recording functionality of the VIGIL Server System and may cause loss of video records</td>
</tr>
<tr>
<td>Medium</td>
<td>Recommended Upgrade – Will not cause loss of video records, may affect usability of the System.</td>
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<tr>
<td>Low</td>
<td>VIGIL Server System will function properly – Affects non-critical system features only.</td>
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