

## V250 Hardware Bulletin 090315

### 3xLOGIC VIGIL V250 Series NVRs – Hardware & Software Information Bulletin

<b>Date:</b>	September 3, 2015
<b>Product Affected:</b>	3xLOGIC VIGIL V250 Series NVRs
<b>Purpose:</b>	This bulletin is intended to clarify functionality of the system and hardware.

#### 1 Local Live Viewing of Video

- a. The V250 does support local live viewing of video
- b. There are safeguards in place that monitor CPU usage and adjust the video based on that usage

#### 2 PoE Power Concerns

- a. We have a new driver update available that fixes the following switch related issues:
  - i. Unable to detect/power specific models of cameras
  - ii. Unable to power infinias eIDCs
  - iii. Unable to receive data from (8) 360s
- b. This patch will be automatically applied to all systems being shipped, beginning Tuesday, Sept. 8th
- c. A vgl payload is being developed so we can easily patch systems that are currently deployed
  - i. If an integrator calls with this issue, please contact Mitch Mershon directly. Contact info below

#### 3 Rocker Switch Functionality

- a. The rocker switch on the back of the appliance powers down only the hard drives and processor. This leaves the PoE switch powering the attached devices.  
**NOTE:** The lights on the PoE switch do turn off; however, power is still being provided to the attached devices.

Questions or concerns should be addressed to Mitch Mershon, Product Manager – VIGIL Hardware and Software: [Mitch.Mershon@3xlogic.com](mailto:Mitch.Mershon@3xlogic.com) or (720) 645-1363