3xLOGIC

BULLETIN 250002
3XLOGIC - UPDATE TO VIGIL V13

Document #	250002-1
Date	March 7th, 2025
Product Affected	3xLOGIC VIGIL NVRs running VIGIL Server 12.60.0500 and older
Purpose	This bulletin serves as notice regarding 3xLOGIC's recommendation that all customers using VIGIL Server v12.60.0500 and older update their system to the newest available version.

1 3XLOGIC - RECOMMENDED VIGIL UPDATE

3xLOGIC's recommends that all customers with 3xLOGIC VIGIL NVRs running VIGIL Server v12.60.0500 (or older) software update their systems to the latest release of VIGIL v13.00.0000.

This update addresses several performance optimizations and introduces system and database improvements that enhance overall stability and longevity of the VIGIL VMS platform.

1.1 VIGIL 13 Key Features and Fixes Summary

- **SQL Optimizations**: Significant improvements to SQL query performance, specifically for large databases. These optimizations reduce the load on system resources, such as RAM and tempdb usage, resulting in a more efficient and responsive system and improved storage drive integrity and longevity.

- **Enhanced System Performance**: Additional optimizations to further streamline system operations, leading to improved response times and faster data processing.

- **Improved Stability**: Updates to enhance overall system stability and minimize the likelihood of performance degradation over time.

- **Long-term Reliability**: Designed to extend the operational lifespan of your system, with additional performance improvements that ensure continued dependability.

For a full list of VIGIL 13.00.0000 bug fixes and improvements, see the VIGIL 13.00.0000 Release Notes.

2 HOW TO UPDATE VIGIL TO V13.0

To update your system to the latest version of VIGIL:

1. On the system requiring update, download the VIGIL Server v13.00.0000 (`VigilServer-Update v13_00_0000.vgl`) VGL update [here](#) or contact your 3xLOGIC support representative to obtain a copy of the file (reference this document to ensure the most efficient support process).

    Note: If simultaneous update of other VIGIL utilities are required, be sure to acquire the desired combo update file (VIGIL Server + VIGIL Client, etc....)

2. Launch the VGL file and follow the installation wizard prompts to complete the update process.

3. Once the update completes, confirm your NVR and cameras are recording / functioning as expected.

3 CONTACT INFORMATION

If you require more information, or if you have any questions or concerns, please contact 3xLOGIC Support:

Email: helpdesk@3xlogic.com

Online: www.3xlogic.com

*Importance	Description
Low	VIGIL Server System will function properly - Affects non-critical system features only.
Medium	Recommended Upgrade - Will not cause loss of video records, may affect usability of the System.
High	Mandatory Upgrade - Will affect the recording functionality of the VIGIL Server System and may cause loss of video records.

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