

## Tech Tip 170004

### VIGIL Central Management – Health Monitor – Understanding the *In Alert Since* Column

Tech Tip #:	170004-1
Date:	January 10 <sup>th</sup> , 2017
Product Affected:	VIGIL Central Management
Purpose:	This tech tip is intended to aid a user in interpreting data as provided in the VCM Health Monitor's <i>In Alert Since</i> column.

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#### 1 VIGIL Central Management – Health Monitor – Understanding the *In Alert Since* Column

VIGIL VCM's Health Monitor window provides "at a glance" information about all configured VIGIL Servers currently being monitored by VCM. This is the primary window for managing the VIGIL Servers that are monitored by the VCM Server.

The Health Monitor's *In Alert Since* column displays information regarding the time and date that a VIGIL Server entered a *Warning* or *Error* state. The *In Alert Since* column will continue to display this timestamp until VIGIL Server has re-entered OK status.



**Example:** If the VIGIL Server enters a problem state (*Error* or *Warning* status) on January 1st 2016, is not restored to OK status, then encounters another issue which would warrant a problem state on January 3rd, 2016, the *In Alert Since* column will display the original date on which the VIGIL Server entered error or warning status. The date of the newest issue which would warrant a problem state will not be displayed as the VIGIL Server has officially been in alert since January 1st, 2016 and was never restored to *OK* status before the second issue was encountered.



**Note:** The *In Alert Since* column displays a timestamp in accordance with the monitored VIGIL Server's time zone. The displayed timestamp **does not** correspond with the time zone of the VCM Server. This can potentially result in future dates being displayed in VCM Health Monitor *In Alert Since* if the monitored VIGIL Server resides in a time zone ahead of the VCM Server.

#### 2 Contact Information

If you require more information, or if you have any questions or concerns, please contact 3xLOGIC Support:

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