

# VIGIL

## Remote Updater 11.5

**VIGIL VMS Auto-Update Management Software**  
User Guide

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# 1 Introduction

Deploying the VIGIL Remote Updater on a system enables VIGIL users to keep their local VIGIL software applications automatically up-to-date with the latest available versions of the VIGIL software.

Customizable update strategy settings as well as the ability to pull updates directly from the 3xLOGIC Cloud or a custom configured FTP Server greatly simplifies the software maintenance process. By automating the retrieval of new updates while allowing the user to configure what applications on the local system are updated, and when these updates are to take place, the VIGIL Remote Updater can be safely deployed in any environment, regardless of network size.

Welcome to the VIGIL Remote Updater.

The contents of this guide are current as of v10.50.0000

Disclaimer: \*This application has been optimized for use with Windows 7, Windows 8.1 and Windows 10. 3xLOGIC does not actively support other operating systems. Deploying this application on operating systems other than the those mentioned above may have undesirable consequences.

## 1.1 Installation Requirements and Limitations

### 1.1.1 Installation Requirements

As of VIGIL 9.5, VIGIL Remote Update Utility is installed alongside VIGIL Server, VIGIL Client and VIGIL VCM (Client and Server) software. No other action is required.

If you are performing an isolated installation of the utility, simply download and launch the installer. Follow the on-screen instructions to complete the installation process.

### 1.1.2 Limitations

Although the VIGIL Remote Update Utility can be installed on existing systems utilizing older versions of VIGIL software, the utility is only intended to update applicable VIGIL software to v9.50.0000 or newer versions. Updating software to versions older than 9.50.0000 is not supported.



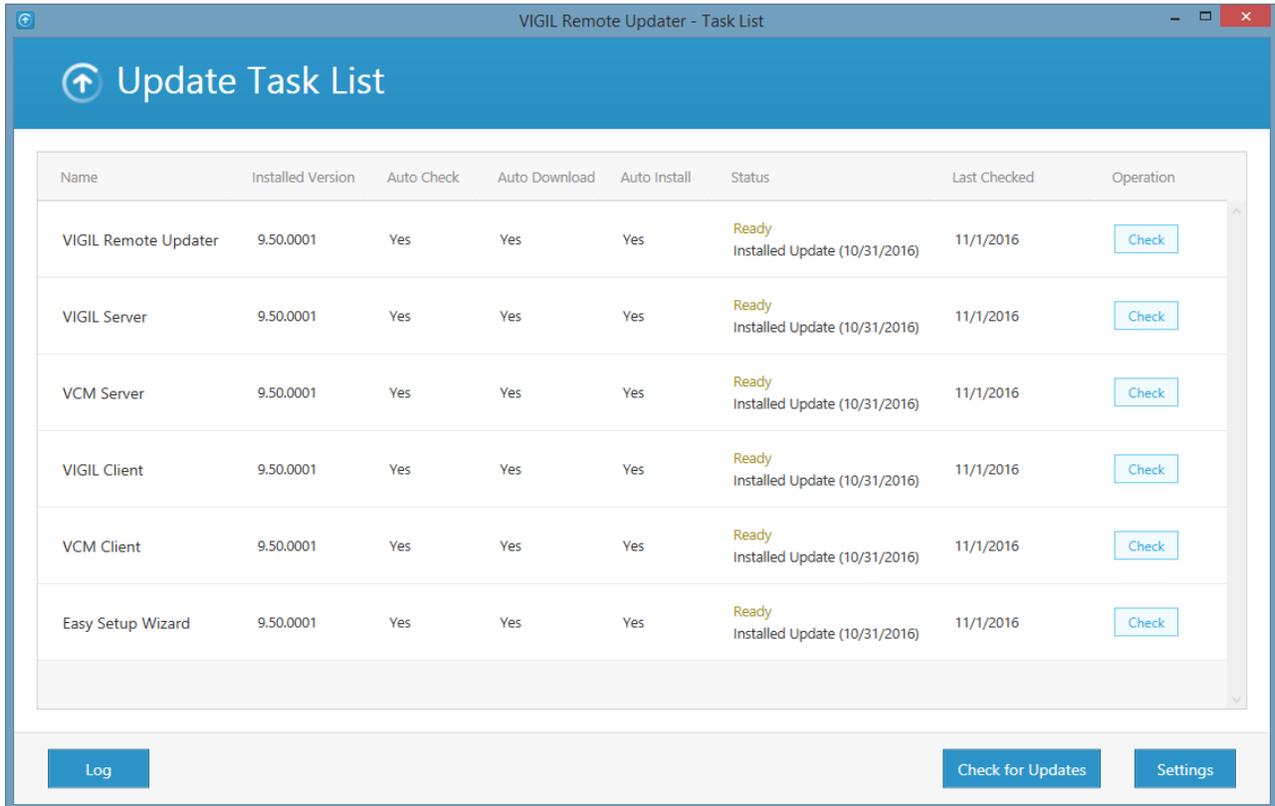
**Warning:** Updating a VIGIL Server to VIGIL 9.50.0000 or later requires that the VIGIL Server is first running v9 series software. VIGIL Server 8.5.1 and older systems must be updated to v9.0 series software before they can be automatically managed by the updater. The Remote Updater generally does not support updating application to versions older than 9.50.0000, however, 3xLOGIC has included Remote Updater compatibility in VIGIL Server v9.00.0606 and later versions of the v9.0 branch. If the VIGIL Server 9.00.0606 update (or later 9.0 series version) is available on the Remote Updater's configured update server, the VIGIL Server can be incrementally updated to v9.5.

**Example:** The Remote Updater is installed and configured on a VIGIL Server running v8.5.1. The VIGIL Server 9.00.0606 update, as well as the 9.50.0000 update is available to the Remote Updater on its configured update server. The Remote Updater downloads and applies the 9.00.0606 update first to VIGIL Server to meet the v9 series requirement. It then applies the 9.50.0000 update to complete the process.

## 2 Main Interface - Update Task List

After installing the VIGIL Remote Updater, the utility will automatically run in the background. The updater interface can be launched by double-clicking the  icon in the Windows system tray.

When the utility deploys, the user will be met with the *Update Task List*. The list will be populated with all applicable VIGIL software on the local system and each individual listed application's current update settings and status.



**Figure 2-1:**VIGIL Remote Updater - Update Task List

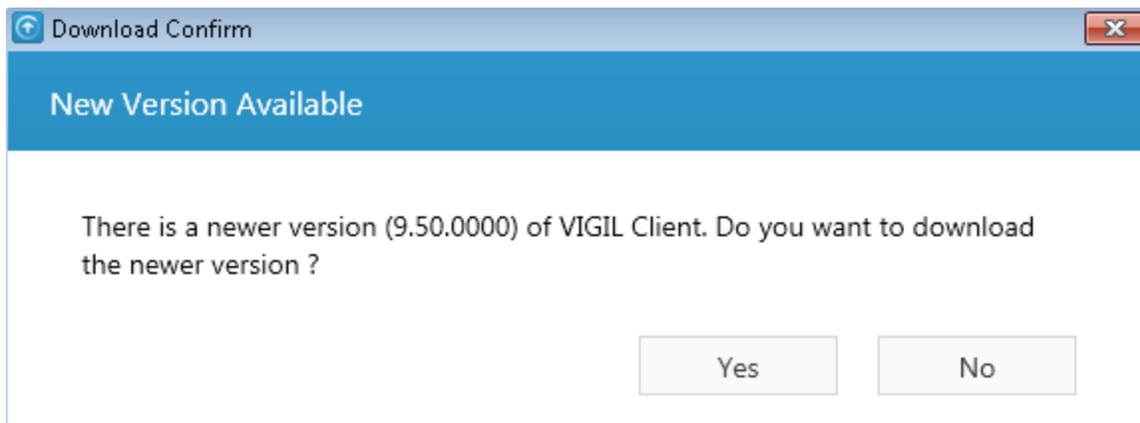
The columns of the Update Task List are described below:

Column	Description
<b>Name</b>	The name of the VIGIL software application.
<b>Installed Version</b>	The currently installed version of the listed VIGIL software application.
<b>Auto Check</b>	Displays the current Auto-Check status for the listed VIGIL software application. See "Program Settings" on page 6
<b>Auto Download</b>	Displays the current Auto-Download status for the listed VIGIL software application. See "Program Settings" on page 6
<b>Auto Install</b>	Displays the current Auto-Install status for the listed VIGIL software application. See "Program Settings" on page 6
<b>Status</b>	The current status of the listed VIGIL software application.
<b>Last Checked</b>	The date of the last update check performed for the listed VIGIL software application.

<b>Operation</b>	<p>Depending on the status of the listed VIGIL software application, this column may feature one of the following controls:</p> <ul style="list-style-type: none"> <li>■ <b>Check</b> - When software status is Ready, the Check control will poll the update server for available updates.</li> <li>■ <b>Download</b> - When software status is Ready and a update file is available, click this to download the update.</li> <li>■ <b>Install</b> - When software status is Ready and an update has been downloaded, click this to begin the update installation process.</li> <li>■ <b>Retry</b> - If an update has failed, click this control to retry the update.</li> </ul>
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- Click the **Settings** button to launch the *Settings* window. Configurable utility settings are described in the preceding sections of this guide.
- Click the **Check for Updates** button at the bottom of the window to poll the configured update server for new updates for all products.
- Click the **Log** button to open an audit log text file that tracks VIGIL Remote Updater activity.

Whenever the Remote Updater detects an available update, an update prompt will be deployed to notify the user.



**Figure 2-2:**VIGIL Remote Updater - New Update Available Prompt

Click **Yes** to begin downloading the update file. Click **No** if you wish to delay the download and manually initiate the download via the Remote Updater main interface.

## 3 Settings

Available settings are divided across three settings tabs: *Global Settings*, *Program Settings* and *Other Settings*. Each settings tab and its available options are described in the proceeding sections.

### 3.1 Global Settings

After clicking the *Settings* button on the *Update Task List*, the Settings window will deploy. The default tab is the *Global Settings* tab.

**Figure 3-1:**VIGIL Remote Updater - Settings - Global Settings Tab

From the Global Settings tab, a user can configure *Update Location* details as well as *Update Strategy* options. These Global Settings can be applied to all software programs simultaneously, however, each program can also be configured to use its own unique settings combination. See See "Program Settings" on page 6

Configurable settings on the Global Settings tab are described in the table below:

Update Location Settings	
<b>Check 3xLOGIC Cloud</b>	This utility will poll the 3xLOGIC Cloud for new updates.
<b>Check FTP Server</b>	If the update dissemination process is to be administered locally by your own network administrator, select this option to configure connection settings for a custom FTP Server. New VIGIL update files can then be uploaded to this server at your own dis-

cretion and to be downloaded and applied by the Remote Updater.



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**Example:** The Remote Updater is installed and configured on a VIGIL Server running v8.5.1. The VIGIL Server 9.00.0606 update, as well as the 9.50.0000 update is available to the Remote Updater on its configured update server. The Remote Updater downloads and applies the 9.00.0606 update first to VIGIL Server to meet the v9 series requirement. It then applies the 9.50.0000 update to complete the process.

#### Update Strategy Settings

Select one of the following update strategies as a default for Global Settings.

- Download and install update automatically
- Download update but let me choose when to install
- Check for Update but let me choose when to download and install

#### Other Settings

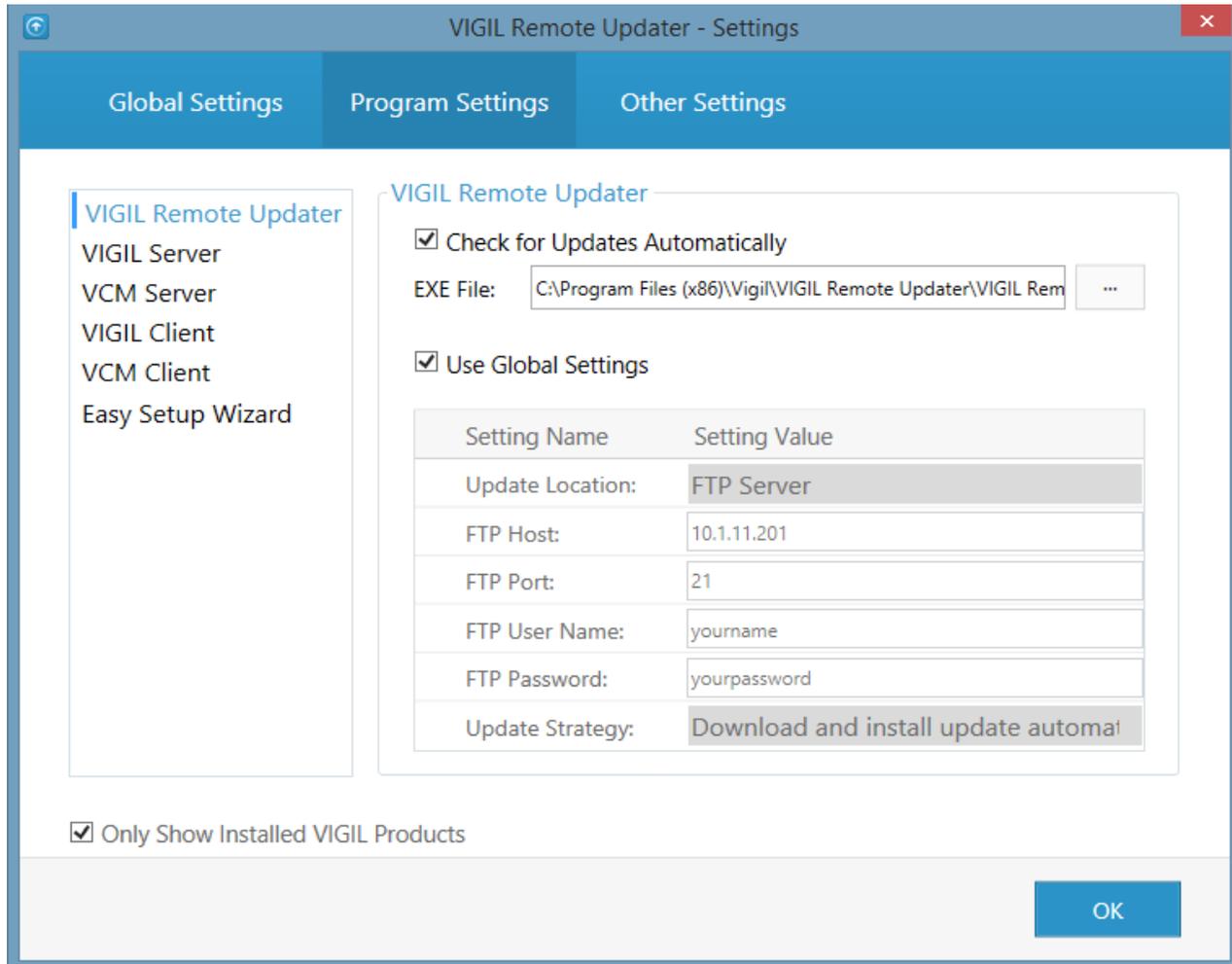
##### Check for Updates Automatically

Toggle this option on to have the VIGIL Remote Updater check for updates automatically. A custom polling time can be configured on the [Other Settings](#) tab.

Click **OK** to save the new settings and exit the settings window.

## 3.2 Program Settings

Click the *Program Settings* tab to deploy the Program Settings form.



**Figure 3-2:**VIGIL Remote Updater - Settings - Programs Settings

From the Program Settings page, a user can configure update settings for each individual software program supported by the Remote Updater. A user can choose what programs are monitored automatically, configure unique connection and update strategy settings for each software application, or choose to have an application use the configured *Global Settings*.

To configure settings for a software program, select it from the list and enter the desired settings.

The following VIGIL software applications are compatible with the VIGIL Remote Updater:

- VIGIL Server
- VIGIL Client
- VIGIL VCM Client
- VIGIL VCM Server
- VIGIL HD Viewer
- VIGIL VDM Client
- VIGIL VDM Server
- VIGIL VDM Monitor
- VIGIL ANPR Utility
- VIGIL Review Station
- VIGIL Web
- VIGIL Analog Settings Utility (v250, v500)
- VIGIL Easy Setup Wizard

Configurable settings on the Program Settings tab are described in the below table:

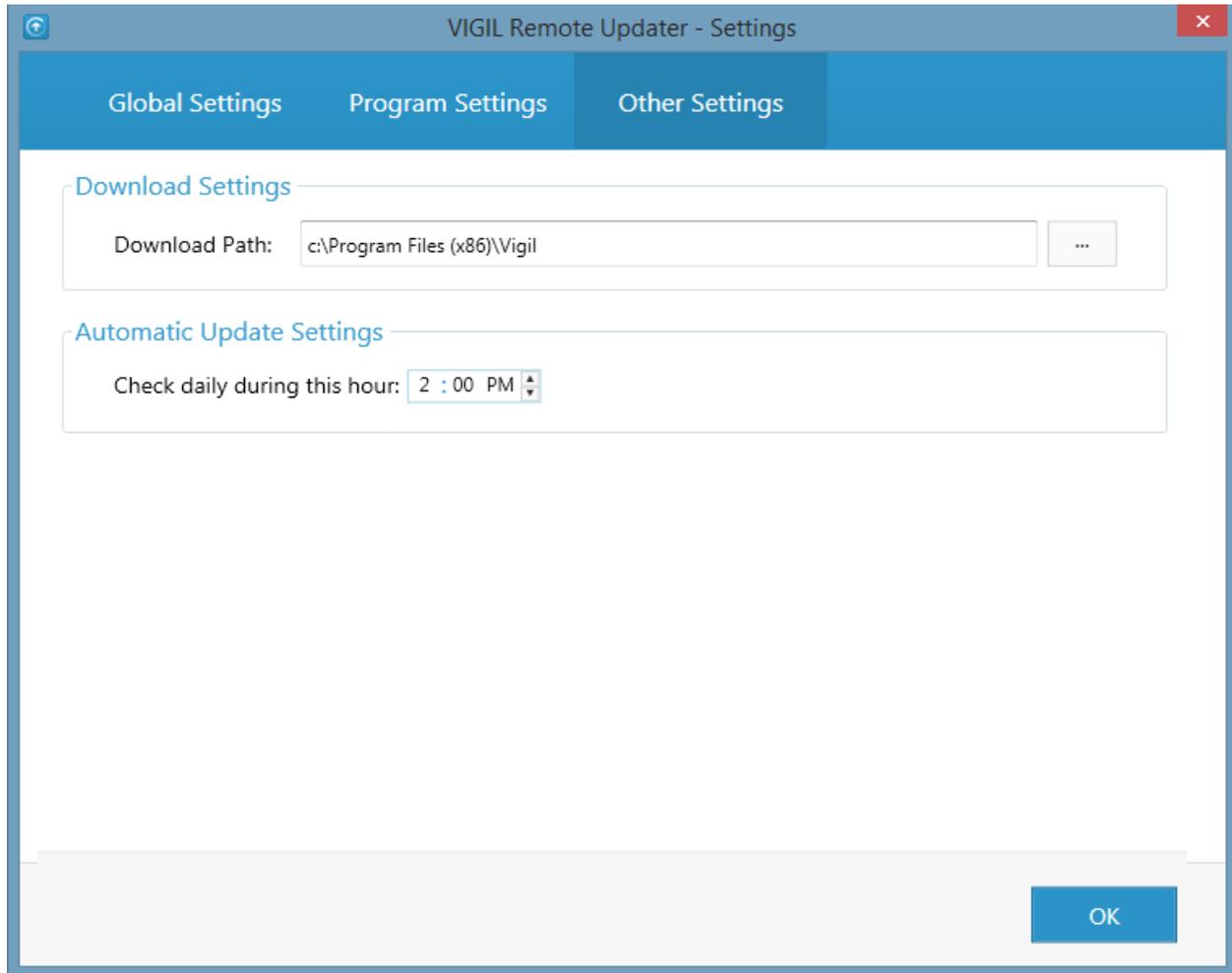
Setting	Description
<b>Check for Updates Automatically</b>	Select this setting to have the Remote Updater automatically check for updates for the selected program.
<b>EXE</b>	The EXE field lists the directory path for the Remote Updater's executable. This field should always remain in its default state.
<b>Use Global Settings</b>	Toggle this setting on if you want to apply Global Settings to the currently selected program. When toggled individual Program Settings can be configured for the currently selected program.
Individual Program Settings	
<b>Update Location</b>	Choose either the 3xLOGIC Cloud or a custom FTP Server as the update server.
<b>FTP Connection Settings</b>	If you have selected <i>FTP Server</i> as the <i>Update Location</i> , fill in the appropriate connection settings for your custom FTP Server.
<b>Update Strategy</b>	Select an update strategy for the currently selected program. Available update strategies: <ul style="list-style-type: none"> <li>■ Download and install update automatically</li> <li>■ Download update but let me choose when to install</li> <li>■ Check for Update but let me choose when to download and install</li> </ul>

- If **Only Show Installed VIGIL Programs** is enabled (toggled on by default), only programs installed locally on the system will be visible in the Programs list.

After making desired changes, click **OK** to save the new settings.

### 3.3 Other Settings

From the *Other Settings* page, a user can configure the utilities *General Settings*.



**Figure 3-3:** VIGIL Remote Update - Settings- Other Settings

On the *Other Settings* tab, a user can define the *Download Path* for new update files and set the auto-update daily polling time.

- The default download path will be set to the VIGIL install directory. To change the default path, click the ... button next to the *Download Path* field to deploy a Windows Explorer. Navigate to the desired download directory and click **OK** to set the new path.
- If Check for Updates Automatically is toggled on in [Global Settings](#), a user can configure the auto-update polling time by using the provided time selector to set the desired value. VIGIL Remote Updater will check for and, if available, apply new updates (depending on your *Update Strategy* settings. See "Update Strategy Settings" on page 5 for more information) at the configured time.

Click **OK** at the bottom of the Other Settings window to save the new settings.

## 4 Contact Information

3xLOGIC has offices in Victoria BC, Canada and in Westminster, Colorado, USA. Please visit our 3xLOGIC web site at [www.3xlogic.com](http://www.3xlogic.com). Please contact us by e-mail at [helpdesk@3xlogic.com](mailto:helpdesk@3xlogic.com) (technical support), or using the following contact information:

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